

BOSSINGTON HALL ESTATE- CORONAVIRUS INFORMATION SHEET

In these unprecedented times we are doing everything to ensure a safer stay for our guests & the house is cleaned & sanitised to the Covid Ready Guidelines from PASC UK.

~ We have gained the Covid-19 Industry Standard *Were Good To Go Certification* from The National Tourist Organisations of Great Britain & Northern Ireland.

~ The changeover period has been extended to allow housekeepers to carry out extra cleaning in accordance with industry guidance.

~ Cleaning routines have been stepped up paying special attention to 'high touch' areas such as light switches, door handles, hand rails, remote controls etc, being disinfected on a regular basis.

~ All kitchen items such as plates, cutlery, pans etc are cleaned on a high temperature dishwasher cycle before guests arrive.

~ Due to enhanced health & hygiene regulations we have had to restrict/suspend the availability of consumables we supply to guests. Therefore items such as tea, coffee, sugar, olive oil, salt & pepper will no longer be supplied. Please remember to bring your own.

~ Only a starter amount of toilet rolls, cleaning materials, black bin liners, hand soap & hand sanitiser will be provided, so make sure you bring plenty with you.

~ Make sure you bring your own hair dryers, toiletries, books, games & DVD's as we can no longer provide these items.

~ To help guests maintain the cleanliness of the property during their stay, a cleaning kit is provided, located in the freezer room.

~Some local shops will be asking you to wear a face covering on entering, so please be prepared.

~We ask that you minimise asking us to enter the building during your stay. If a problem does occur, we can try & sort it out over the phone in the first instance. If we have to enter the house could all guests temporarily vacate the property or vacate part of the house where the problem has occurred.

~ To ensure all rooms are properly ventilated prior to cleaning, could guests please air the rooms during their stay & leave all windows open prior to departure. This will ensure that there are no air borne virus in the property.

~ Could guests please empty all bins & empty all fridges/freezers/cupboards. Place any rubbish & unwanted items in tied black bin liners in the appropriate bins provided in the courtyard.

~ Hand sanitiser gel is provided for guests to use prior to entering the property, located outside the front door.

~ To keep contact with guests to a minimum only 2 guests will be allowed in the house on arrival (this should include the person who's name appears on the booking confirmation) so Vic, the Estate Manager, can show them round the property while maintaining a safe social distance (this should take approx. 30 mins.) Other members of the party are welcome to wander around the grounds & terrace while they wait.

~ We ask guests to conform to regular hand washing & social distancing measures to minimise the impact on the population living locally & in the surrounding areas.

What to do if a guest develops or arrives with Covid-19 symptoms

~ If you are showing any symptoms of Covid-19 before you arrive, do not come.

~ If you are self-isolating due to Government Test & Trace guidelines, do not come.

~ If a guest arrives at the Bossington Hall Estate with symptoms of Covid-19 or develops symptoms during their stay, they should inform the manager immediately, get tested, return home & self-isolate in accordance with current Government guidance.

~ If a guest has acute breathing difficulties call 999.

~ To get a test contact:-

www.nhs.uk/conditions/coronavirus-covid-19/testing-and-tracing/get-an-antigen-test

~ We will need you to provide the name, phone number & email address of the lead person who made the booking & the full names of everyone else in the party, so that we can pass this information onto the NHS if it is required. This information will not be used for any other purpose. ***This must be provided before your arrival.***

~ We have Government guidelines that only 2 households (which can include a bubble) can holiday together in July. We cannot possibly police this & therefore we ask that you risk assess your own party & decide for yourself if your group is appropriate.

Helpful contacts & numbers

Minehead Community Hospital Minor Injuries Unit 01643 701701

A&E, Musgrove Park Hospital, Taunton 01823 333444

Porlock Medical Centre, Porlock 01643 862575

Porlock Pharmacy, Porlock 01643 862455

We can't wait to welcome guests back to Bossington Hall & whilst we are carefully adapting our processes to keep you & our community safe, we aim to create the same relaxed & welcoming environment that we always hope to deliver.

Thanks for your cooperation & we look forward to seeing you soon.

The Bossington Hall Team.

Shopping in Porlock

~ Porlock village offers a wealth of shops catering for all tastes, from fashion & toys to local produce & art. To tempt your taste buds discover jams produced in Somerset, the finest cheeses, fresh local meats, as well as sweet treats such as locally produced fudge & chocolate Somerset is brimming with artistic talent & the work of local artists can be found in the many art galleries & shops.

~ *In these difficult times, please support our local small businesses & Shop Local.*

Porlock by car or on foot

~ A scenic walk via Bossington across the fields & salt marshes to Porlock takes approx. 60 mins.

~ A shorter walk to Porlock via the scenic hamlet of Lynch & the narrow lanes on the outskirts of Porlock takes approx. 30 mins.

~ Alternatively, Porlock is a short 5 minute drive. There is plenty of parking in the village, with 3 car parks & on-street parking.

Porlock High Steet

- ~ Spar Food convenience store
- ~ One Stop Food convenience store
- ~ Clive Downs Butchers Serving the community & visitors to the village for over 26 years
- ~ Miles Tea & Coffee Roastery & shop, full range of coffee, tea bags, loose tea, hot chocolate & other gifts.
- ~ The Big Cheese Cheese monger, deli & coffee house with over 50 variety of cheeses
- ~ Exmoor Rambler & PO Footwear, clothing, binoculars & Post Office
- ~ Jana Henrie Ladies fashion boutique & wool room
- ~ Porlock Home & Hardware Hardware store
- ~ Squires Pet supplies, specialist deer antler souvenirs from Exmoor stags
- ~ Churchgate Gallery Exhibits work in a variety of mediums by both local & nationally acclaimed artists
- ~ Living Home furnishings, ornaments & household luxuries & gift ideas
- ~ Melody Art Gallery Melody Hawtin artist - fine art, Giclee prints & photographs
- ~ Gift & Candy Confectionery & gifts
- ~ Handmade Exmoor Home goods store & studio selling Exmoor tweed, sheepskins & gifts

Pubs, Cafes & Restaurants *(please note the following may require booking a table or only be open for takeaway orders)*

- ~ The Top Ship Inn Former 13th century coaching inn, one of the oldest inns on Exmoor
- ~ The Castle B&B, pub & restaurant
- ~ The Royal Oak Bar & restaurant
- ~ Lorna Doone Hotel Hotel & restaurant
- ~ Piggy in the Middle Restaurant & takeaway. Fish & chips & award winning pies
- ~ Ziangs Thai Takeaway Thai & fish & chips
- ~ The Home Cook Cafe
- ~ Whortleberry Tearoom
- ~ Bramdowns Cafe

~ Kitnors Kitchen Cafe & tearoom with outside eating area

Bossington village

~ Allerford PO & Tea Room Post office & small tea room with outside eating area

Allerford village

~ Crosslane House B&B, restaurant & takeaway including Afternoon Tea takeaway

Allerford village

Morrisons, Lidl & Tesco superstores are located in Minehead.